

Walter Dental's COVID-19 SAFETY PROTOCOLS

'OUR COMMITMENT TO SAFETY'

We recognize priority and times have changed and nothing is more important than the health and safety of our staff and patients. In view of this, we wanted to share the additional steps we are taking to make each and every visit to our office as safe as possible. These items listed below are in addition to our normal high standards of care that meet or exceed all guidelines for dental practices. Our goal is to provide you additional 'peace-of-mind to the friendliness and clinical excellence' you have come to expect. We are in this together and we'll never underestimate the power of a smile!

- **Advanced Staff Training** – Our team has completed additional awareness and prevention programs to enhance knowledge and preparedness.
- **Pre-Screening of Every Patient** – A quick health questionnaire and consent forms are completed for every patient. No-touch temperature may be taken.
- **Masks** – The beautiful smiles of our clinical team, our friendly administrative team and patients will be protected behind those masks.
- **Hand Sanitizing** – Have been strategically placed throughout the office for every patient to use.
- **No Patient Gloves Allowed** – Minimizing cross-contamination is an important part of our plan. We will ask you to dispose of any outside gloves before you enter.
- **Virtual Waiting Room** – Now, you can check-in from your car to minimize contact with others and bypass the reception area and move directly to your treatment room. You will call/text our office from your car to let us know you have arrived and we will direct you from there.
- **No Magazines** – This may make our reception area a little less exciting, but it makes us all much safer.
- **Social Distancing in Place** – Fewer chairs in our reception area and helpful signs make 6' spacing a reality.
- **Air Purifier with HEPA Filter and UV-C** – We have one installed in every room to help kill airborne germs.
- **Anti-Microbial Rinse** – We will provide a solution to rinse in your mouth for 20 seconds and reduce bacteria before any procedure.

- **Sequenced Patient Scheduling** – We are allocating more time between visits for coming, going and cleaning.
- **Expanding Patient Appointments** – To save you time and exposure, we are offering extended appointments that allow us to do more dentistry in a single visit.
- **Disposable, Protective Coats and Hats** – Our team will utilize another layer of protection to minimize the spread or absorption of airborne particles.
- **Cleaning After Every Appointment** – We thoroughly wipe, sanitize and disinfect all instruments, equipment and surfaces in each operatory after every patient.
- **Instrument Sterilization** – This is standard procedure at all times, and anything that goes near your mouth is heat and pressure cleaned between every use.
- **Installed Clear Barriers** – Hard plastic guards have been strategically placed and are cleaned regularly.
- **No Handshakes or Hugs** – We truly do love our patients. However, we will save our hearty welcomes and goodbyes at a later date when things are 'back to normal'.

We ask that you please reschedule if you have had a fever, new loss of taste or smell, cough or trouble breathing, sore throat, GI upset, tingling of extremities. If you are NOT fully vaccinated and have contact with any COVID-19 positive patients or have traveled out of the state or country within 10 days, we ask that you reschedule your appointment. Thank you for partnering with us to keep you and our team safe.